VANGUARD

FAXBACK BOOKING FORM: 01280 822266

Process Mapping and Analysis for Performance Improvement

☐ Tuesday 6th September 2011 – Villiers Hotel, Buckingham

☐ Thursday 6th October 2011 – Villiers Hotel, Buckingham

☐ Thursday 10th November 2011 – Villiers Hotel, Buckingham

Please register my attendance at Process Mapping and Analysis

☐ Non Vanguard Network Member - £245 + VAT
☐ Vanguard Network Member - £150 + VAT

Booking
You will receive confirmation of your place in writing and joining instructions will be sent out approximately two weeks before the workshop. If you have not heard from us please contact the office on 01280 822255 to ensure your booking has been received.

Cancellation
If you need to cancel your reservation, we must have your cancellation in writing not less than 28 days before the workshop. We will give you a complete refund less a £15 administration fee. We regret that cancellations received after that date cannot be refunded; however we would welcome a substitution.

Name _____
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Organisation _____
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Payment for _____ delegates

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