

FAXBACK BOOKING FORM: 01280 822266

Process Mapping and Analysis for Performance Improvement

- Thursday 26th January 2012 – Villiers Hotel, Buckingham
- Thursday 23rd February 2012 – Villiers Hotel, Buckingham
- Thursday 22nd March 2012 – Villiers Hotel, Buckingham
- Thursday 26th April 2012 – Villiers Hotel, Buckingham

Please register my attendance at Process Mapping and Analysis

- Non Vanguard Network Member - £245 + VAT
- Vanguard Network Member - £150 + VAT

Booking

You will receive confirmation of your place in writing and joining instructions will be sent out approximately two weeks before the workshop. If you have not heard from us please contact the office on 01280 822255 to ensure your booking has been received.

Cancellation

If you need to cancel your reservation, we must have your cancellation in writing not less than 28 days before the workshop. We will give you a complete refund less a £15 administration fee. We regret that cancellations received after that date cannot be refunded; however we would welcome a substitution.

Name _____

Position _____

Organisation _____

Address _____

Tel _____

E-mail _____

Payment for _____ delegates

I enclose a cheque for _____ made payable to Vanguard Consulting Ltd

Please debit my MasterCard Visa Switch Other

Switch Only We cannot take American Express

Card No. - Expiry date

Issue Number (Switch Only) _____ Start date

CVV No.

Please invoice me _____ Order No. _____